

Q. Do I have to set up a profile?

A. Not if you are doing a one-time donation, but if you are setting up a recurring contribution it is highly recommended that you set up a profile so that you can manage the account on your own.

Q. Can I use a credit card?

A. Yes, but the church does get charged a fee, so we encourage you to use a checking or savings account. If you do use a credit card, please remember to let us know when you get a new card number or expiration date.

Q. On the second collections, how can I be sure it will only come out one time?

A. Be sure to enter the start date and choose "one time" under the choose tab.

Q. Are the second collection dates good beyond the current year?

A. No, you will need to go online and input the one time second collections every year.

Q. If I input a date on the second collections for a date that is past, will the system still process the contribution?

A. No, if the date is in the past, the system will not process.

Q. Do I need to enter a date on the second collection one time contributions?

A. Yes, the dates on the form are not programmed into the system, so it is important that you enter the date (from the form) in the system, and also remember to choose "one time" under the choose tab.